

# QUALITY MANAGEMENT SYSTEM



## **LEADERSHIP**

Providing a unity of purpose, while also establishing the direction of the organization

## **IMPROVEMENT**

Nonconformities, Corrective Actions, Continual Improvement

## **PERFORMANCE EVALUATION**

Performance monitoring and measurement, Internal audit, Management review

## **PLANING**

Risks and opportunities, Quality objectives, Change management

## **SUPPORT**

Human Resources, Finance, Marketing & Development, Infrastructure, Communication, Documentation