QUALITY POLICY

At Simex Defence Inc., we are committed to consistently providing high-quality products and services that meet customer, statutory, regulatory, and ISO 9001 requirements, starting from customer inquiry and all the way through product delivery and after-sales support.

We are proud of the important role we play in supplying our customers with timely products and services that are often critical to missions and used in combat zones.

We promote a culture of quality, integrity, accountability, and ethical behaviour throughout our organisation. We expect all personnel to act honestly, safeguard the integrity of records and decisions, report quality and ethical concerns without fear of retaliation, and never compromise conformity, safety, or compliance.

Through our Quality Management System, we establish quality objectives, provide the resources and competence necessary to achieve them. The Simex Quality System is embedded in all our processes, and we are dedicated to continually improving it to ensure our customers can rely on the products they receive from us, to enhance customer satisfaction and organisational performance.

Approved by Sam Mouallem, President

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